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Joel has extensive experience as a consultant and trainer for corporate clients such as Standard Chartered Bank, Freshfields, the Singapore Institute of Management, Service Quality Centre, Ngee Ann Polytechnic, the Government Insurance Corporation of Singapore, SingTel, IE Singapore and EDB.

Joel is an adjudicator with the Financial Industry Disputes Resolution Centre and a member of the ADR Advisory Council of the Subordinate Courts of Singapore. He is also a member of the International Mediation Institute's Independent Standards Commission and Intercultural Taskforce.

Joel has taught overseas at the University of Copenhagen (Denmark), University of Law, Economics and Science of Aix-Marseille (Aix-en-Provence France) and Anglia Law School (UK) and is the co-editor and co-author of the book "An Asian Perspective on Mediation" and the General Editor for the Asian Journal on Mediation. In 2011, Joel received the Outstanding Educator Award which is the National University of Singapore's highest teaching award.